



In an emergency  
how rapidly could  
you account for  
your staff?

## When seconds count, SmartContact establishes instant contact

The tragic events of September 11, 2001 highlighted the acute difficulties faced by organisations in determining the safety of work colleagues and co-workers.

SmartContact provides a simple way to contact employees and other personnel in your organisation, irrespective of their location. It enables *you* to establish immediate contact, and *them* to indicate their safety in the event of a crisis, evacuation or a planned drill.

SmartContact is part of the SmartDesk Business Continuity Communication platform. It offers you the flexibility to use voice messaging or SMS; you can choose to contact your workforce pro-actively or you can have your staff contact you, or a combination of both.

It's intelligent too, so whilst it supports the issue of multiple messages, it won't contact someone who has already responded.

You can choose to have simple acknowledgement of an SMS or voice message or make it interactive by providing menu options. Standard messages can be created and stored or you can record ad hoc messages specific to the event.

For accountability, real-time reporting delivers an audit trail of all event details such as messages, responses, updates, timings, and more.

Call us on **020 3190 3190** to find out more, or to arrange a demonstration.

**Intelligent Communication Solutions**

Tel: 020 3190 3190

[www.smartdesksystems.com](http://www.smartdesksystems.com)